

## Southampton Better Care - Engagement

### Development of Integrated Care Teams clustered around GP Practices.

#### Background

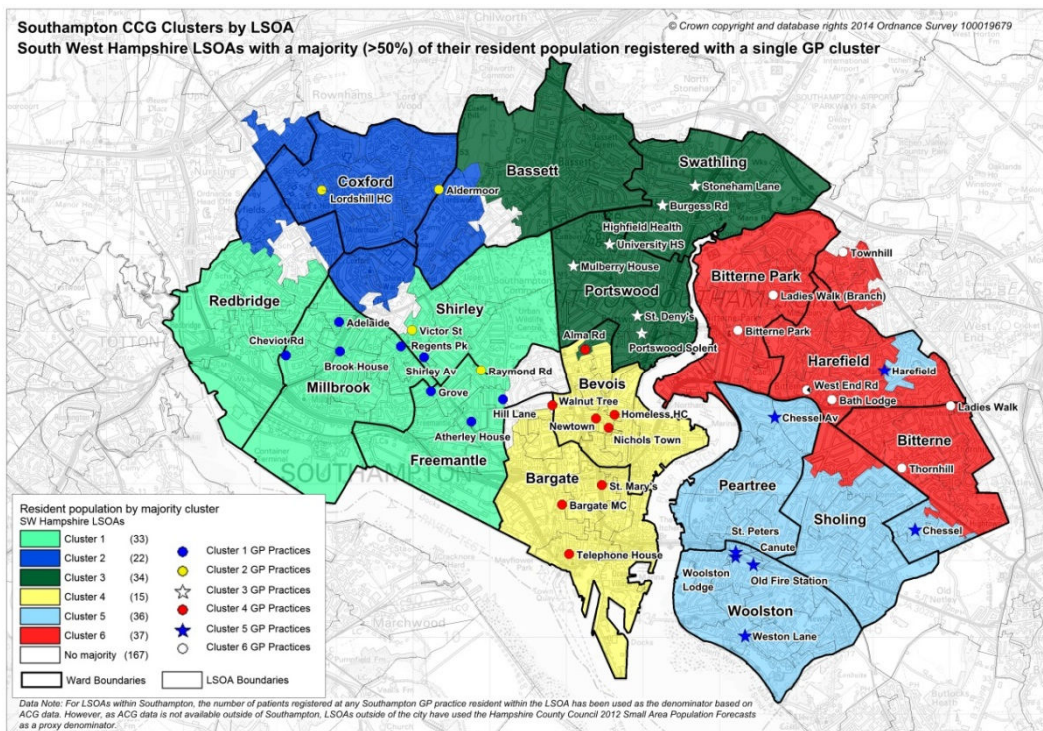
Southampton City Clinical Commissioning Group (CCG) and Southampton City Council, along with providers, community and voluntary organisations, are working together on a programme called Better Care Southampton. The aim is to work more closely together to improve the health and wellbeing of local people. This involves joining up our services, with the individual at the centre, and taking a much more preventative approach.

We believe that a 'one city' approach with active partnership between health, housing, social care, the voluntary and community sector and local people will deliver the following aims:

- Put individuals at the heart of their own care
  - Empowered and supported by integrated local services & communities
- Focus on prevention and early intervention
  - Through sharing of information and proactive person centred planning
- Build community capacity
  - Recognising and valuing the role of neighbourhoods and local communities
- Help people to retain and regain their independence

#### Our Proposals

We are proposing to establish 6 integrated care teams clustered around GP Practices.



Initial discussion with primary care identified how neighbouring practices could work together and cluster. The proposed 6 clusters build on the clustering already established for Community Nursing.

The cluster boundaries have been defined where over 50% of the population are registered with the practices within it. The white areas on the map denote those areas where there is not an over 50% majority.

**It is therefore proposed to:**

1. Establish 6 Integrated Care Teams servicing GP registered practice populations
2. Teams will be made up of the following
  - a. GP's & Primary Care Team
  - b. Community Services - District Nursing, Community Matrons, Specialist Nursing, Community Geriatricians
  - c. Social Care Assessment & Support
  - d. Elements of Housing Services
  - e. Mental Health Services (adults & older people)
  - f. Links with local voluntary and community sector
3. The core teams will identify individuals who are at risk of needing high levels of health and social care support.
4. The core team will work with the individual to develop a person centred care plan and provide co-ordinated care via a single case manager.
5. The individual will be supported to self-manage their needs gaining additional support from community resources.

**Principles we have adopted in determining the clusters**

- To develop our proposals through co-production - Involving public, patients, services, voluntary sector
- To organise service structures to support communities served by GP practice populations
- To have a geography which is understandable.
  - ✓ People see as a community
  - ✓ Needs to take into account district centres
  - ✓ Needs to take into account transport routes
- To be based on GP practice populations
- To have a balance between:
  - ✓ Economies of scale
  - ✓ Local responsiveness
  - ✓ Cost effectiveness
- To reflect the use of local resources and knowledge of the community. Community resources to consider:
  - ✓ Schools
  - ✓ Churches and other faith communities
  - ✓ Libraries and Housing Offices
  - ✓ Voluntary Groups

## **Engagement**

We are now seeking stakeholder views on these proposals to inform the agreed way forward.

### **Who have been involved so far?**

- ✓ Southampton City CCG GP Practices locality meetings – February 2014
- ✓ Health & Wellbeing Board - 26 March 2014
- ✓ Integrated Care Board – 20 March 2014
- ✓ Local people, NHS providers and voluntary services attending the Southampton City CCG stakeholder event - 11 March 2014

### **Who else do we need to hear from to help make a decision?**

- ✓ All Southampton City CCG, GP Practices
- ✓ Solent NHS Trust
- ✓ Southampton City Council (including social care, housing, and other relevant departments)
- ✓ Southern Health Foundation Trust
- ✓ University Hospitals Southampton Foundation Trust
- ✓ South Central Ambulance Service
- ✓ Healthwatch Southampton
- ✓ Voluntary Sector organisations operating in the City
- ✓ Faith groups active in the City
- ✓ Patients, Carers and members of the public

### **Timescale & Action Plan for engaging stakeholders**

1. In order to seek people's views, we are holding a series of workshops across the city which have been organised to bring together people from health (Primary Care, Solent, Southern, UHS), City Council social care and housing, workers from the voluntary sector and local faith groups and organisations.

The workshops will take place on the following dates:-

- North Central Locality (12.30 – 3.30, 16th April, Venue to be confirmed)
- East Locality (12.30 – 3.30, 23rd April Central Hall, St Mary Street, SO14)
- West Locality (12.30 – 3.30, 14th May Holiday Inn, Southampton )

2. We will also be formally asking members of the Integrated Care Board to share the proposals within their organisations and formally respond to the questions below. This will include:
  - Solent NHS Trust
  - Southern Health Foundation Trust
  - University Hospitals Southampton Foundation Trust
  - Voluntary Sector (via Southampton Voluntary Services)
  - Southampton City Council (social care, housing)
  - South Central Ambulance Service

3. We will be writing formally to every GP practice in Southampton via our GP clinical leads to seek their views on the proposals.
4. We will be formally writing to Healthwatch to ask them to share the proposals with their members and respond to the questions below.
5. We will be publishing this proposal and a short comments box on our Better Care webpages (available on both the City Council and CCG websites) to seek the views of a broad range of stakeholders, including patients, carers and members of the public.
6. We will be sharing these proposals at all stakeholder events during April and the first two weeks of May to seek views.

**The formal engagement period for these proposals will commence on 1st April 2014 and will close on the 14th May 2014.**

### **What Next**

At the end of the engagement period all feedback will be considered and any changes made to the proposal. The results of the engagement exercise will be presented to the Integrated Care Board on the 15<sup>th</sup> May 2014. With a final decision made by Southampton City CCG Governing Body meeting on the 28<sup>th</sup> May 2014 and Southampton City Council Management Team on the 27<sup>th</sup> May 2014.

A summary of the feedback and final decision will then be shared with all stakeholders.

The next steps will be to:

- Determine the functions of the cluster teams
- Identify who will be in each team
- Commence mobilisation

This work will be led by the Better Care System Change Implementation Group that has been established to implement the Better Care Southampton model and comprises senior clinical and operational representation from all NHS providers, primary care, commissioning, the voluntary sector and Healthwatch.

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